

# Crystal MBA Branding & Design LLC Accessibility Statement

**Effective Date:** 11/24/25

**Last Updated:** 11/24/25

## Our Commitment to Accessibility

Crystal MBA Branding & Design, LLC. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to ensure we provide equal access to all of our users.

## Conformance Status

The Web Content Accessibility Guidelines (WCAG) define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Crystal MBA Branding & Design, LLC. is [partially conformant/conformant] with WCAG 2.1 level AA. [Partially conformant / Conformant] means that [some parts / all parts] of the content [do not fully / fully] conform to the accessibility standard.

## Measures to Support Accessibility

Crystal MBA Branding & Design, LLC. takes the following measures to ensure accessibility:

- Include accessibility as part of our mission statement
- Integrate accessibility into our procurement practices
- Appoint an accessibility coordinator and team
- Provide continual accessibility training for our staff
- Assign clear accessibility goals and responsibilities
- Employ formal accessibility quality assurance methods
- Conduct regular accessibility audits and testing
- Work with users with disabilities to test our site

## Accessibility Features

We have implemented the following features to make Crystal MBA Branding & Design, LLC. accessible:

## **Navigation and Structure**

- Clear and consistent navigation throughout the site
- Logical heading structure (H1, H2, H3, etc.)
- Descriptive page titles
- Skip navigation links to main content
- Breadcrumb navigation where applicable
- Clear focus indicators for keyboard navigation

## **Content and Readability**

- Plain language and clear writing style
- Sufficient color contrast between text and background
- Resizable text without loss of functionality
- Text alternatives for non-text content
- Captions and transcripts for audio/video content
- Content organized with headings and lists

## **Interactive Elements**

- Keyboard accessible functionality
- Forms with clear labels and instructions
- Error identification and suggestions
- Sufficient time to read and use content
- No content that flashes more than three times per second
- Consistent identification of components

## **Visual Design**

- Responsive design that works on various devices
- Content does not rely solely on color
- High contrast mode support
- Adjustable text size and spacing
- Alternative text for images and graphics

## **Multimedia**

- Captions for video content
- Transcripts for audio content
- Audio descriptions where necessary
- Media players with accessible controls

## **Assistive Technologies**

Crystal MBA Branding & Design, LLC. is designed to be compatible with the following assistive technologies:

- Screen readers (JAWS, NVDA, VoiceOver, TalkBack)
- Screen magnification software
- Speech recognition software
- Alternative input devices
- Browser accessibility features
- Operating system accessibility features

## Tested Browsers and Tools

We regularly test our website with:

- Modern browsers (Chrome, Firefox, Safari, Edge)
- Screen readers (JAWS, NVDA, VoiceOver)
- Keyboard-only navigation
- Mobile accessibility features (iOS VoiceOver, Android TalkBack)

## Feedback and Contact Information

We welcome your feedback on the accessibility of Crystal MBA Branding & Design, LLC.. Please let us know if you encounter accessibility barriers:

### Contact Methods

#### General Contact:

Email: [info@Crystal MBA Branding & Design, LLC.](mailto:info@Crystal MBA Branding & Design, LLC.)

Phone: 216.245.2520

Mailing Address: 3907 Covington Rd., South Euclid, OH 44121

#### Response Time:

We aim to respond to accessibility feedback within [3-5 business days].

### Information to Include in Your Feedback

To help us address your concern effectively, please include:

- The web page URL where you experienced the problem
- A description of the accessibility barrier
- The assistive technology you were using (if applicable)
- The browser and operating system you were using
- Any other relevant details about your experience

## Alternative Formats

If you cannot access content on Crystal MBA Branding & Design, LLC. due to a disability, we will provide the information in an alternative format. Available formats include:

- Large print
- Plain text
- Audio recording
- Braille (upon request)
- Accessible PDF
- Word document
- Email

To request content in an alternative format, please contact us at [Insert Email] with the following information:

- The specific content you need
- Your preferred format
- Your contact information

We will fulfill requests within [7-10 business days].

## **Ongoing Accessibility Efforts**

We are continuously working to improve the accessibility of Crystal MBA Branding & Design, LLC. through:

### **Regular Audits and Testing**

- Quarterly accessibility audits
- User testing with people with disabilities
- Automated accessibility scanning
- Manual testing of key user journeys

### **Training and Awareness**

- Regular accessibility training for content creators
- Accessibility guidelines for third-party vendors
- Ongoing education on best practices

### **Future Improvements**

We are actively working on:

- Adding more audio descriptions to video content
- Improving form accessibility and error messaging
- Enhancing mobile accessibility features
- Updating older content to meet current standards

# Accessibility Standards and Guidelines

Our accessibility efforts are guided by:

- **WCAG 2.1 Level AA:** Web Content Accessibility Guidelines from W3C
- **Section 508:** U.S. Rehabilitation Act requirements
- **ADA:** Americans with Disabilities Act
- **ARIA:** Accessible Rich Internet Applications specifications

## Third-Party Content

Some content on Crystal MBA Branding & Design, LLC. may be provided by third parties not under our control. This includes:

- Embedded videos from video hosting platforms
- Social media feeds and widgets
- Third-party tools and applications
- Advertising content

We work with our vendors to ensure they meet accessibility standards, but we cannot guarantee the accessibility of all third-party content. If you have difficulty accessing third-party content, please contact us, and we will work to provide an accessible alternative.

## Mobile Applications

[If you have mobile apps, include information about their accessibility features. If not, remove this section.]

Our mobile application strives to meet the same accessibility standards as our website. The app includes:

- Adjustable text size

## Formal Complaints

If you are not satisfied with our response to your accessibility concern, you have the right to file a formal complaint with:

### **U.S. Department of Justice**

Civil Rights Division

950 Pennsylvania Avenue, N.W.

Washington, D.C. 20530

Website: [www.ada.gov](http://www.ada.gov)

**U.S. Department of Education**  
Office for Civil Rights  
400 Maryland Avenue, SW  
Washington, D.C. 20202-1100  
Website: [www.ed.gov/ocr](http://www.ed.gov/ocr)

## Technical Specifications

Crystal MBA Branding & Design, LLC. accessibility relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML5
- WAI-ARIA
- CSS3
- JavaScript
- SVG

These technologies are relied upon for conformance with the accessibility standards used.

## Assessment Approach

Crystal MBA Branding & Design, LLC. assessed the accessibility of this website by:

- Self-evaluation

**Last Assessment Date:** 11/24/25

**Next Scheduled Assessment:** 6/1/26

## Updates to This Statement

We will update this accessibility statement when:

- We make changes to our website that affect accessibility
- We receive new feedback about accessibility barriers
- We complete new accessibility improvements
- Standards or legal requirements change

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**Note:** This accessibility statement was created on 11/24/25 and will be reviewed at least annually to ensure it remains accurate and up to date.